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## SHB20121 Certificate II in Retail Cosmetics (Pending scope application)

Vocational Education and Training

RTO Provider number: 0855

Qualifications and Statements of Attainment issued by Taminmin College are recognised by registered training organisations in all Australian states and territories. Taminmin College recognises qualifications and Statements of Attainment issued by registered training organisations in all Australian states and territories.

Date Modified: July 2023







## About this course

This qualification reflects the role of retail sales personnel involved in a defined range of tasks to sell and demonstrate beauty or cosmetic products. They follow known routines and procedures, and work under direct supervision.

This qualification provides a pathway to work as a retail sales consultant in any business that sells beauty or cosmetic products and services. This can include beauty and hairdressing salons, retail outlets and department stores.

In this course students will learn the basic skills of retail beauty. Student will carry out various tasks including applying lash extensions, lash and brow services and design and apply make-up. They will learn how to greet and prepare clients and learn to work in a team environment.

This qualification runs over the full year with an expected completion time of two semesters on campus. Students are to attend the course two full day per week on Tuesdays and Wednesdays.

## Program content

This qualification consists of twelve units of competency from the Hairdressing and beauty services Training Package as follows:

- SHBBCCS004 Demonstrate retail skin products
- SHBBCCS005 Advise on beauty products and services
- SHBBMUP009 Design and apply make-up
- SHBXCCS007 Conduct salon financial transactions
- SHBXIND003 Comply with organisational requirements within a personal service environment
- SHBXIND005 Communicate as part of a salon team
- SHBXWHS003 Apply safe hygiene, health and work practices
- SIRXIND003 Organise personal work requirements
- SIRXOSM002 Maintain ethical and professional standards when using social media and online platforms
- SHBBINF002 Maintain infection control
- SIRRINV001 Receive and handle stock
- SIRRMER001 Produce visual merchandise displays
- SIRXOSM003 Use social media and online tools
- SHBBFAS004 Provide lash and brow services
- SHBBMUP008 Apply eyelash extensions

## Study and career pathways

On completion of this qualification, students may continue their studies with the Certificate III in Beauty Services or a wide range of other qualifications in the Hairdressing and Beauty Services broader industries. *Taminmin College does not offer the Certificate III in Beauty Services.*

## Advantages

- Nationally recognised qualification
- Earn credits towards NTCET
- Develop work skills
- Build confidence and communication skills
- Exposure to potential employers

## Dress Requirements

Students are required to dress ready for work for all classes. The dress requirements for Community Services are:

- Black pants (no leggings)
- Closed in shoes
- Polo shirt (supplied)

## Vocational Work Placement (VWP)

An important component of VET in Schools training is the Vocational Work Placement (VWP). VWP is organised by Industry Engagement Officers (IEOs) who are the link between the school, host workplace and the Registered Training Organisation (RTO). VWP involves spending two work weeks each semester with a host employer gaining an insight to the requirements and expectations of a worker within this industry. Students do not receive payment for this experience.

## Assessment

Assessments are completed both during classroom sessions and after the work placement component. Assessments vary with each unit of competency and include role play, observation, questions and answers, customer feedback and case studies. These assessments will also be used to determine work readiness and the ability to follow workplace instructions and procedures.

## How will you learn?

Training and assessment takes place in a fully equipped Beauty Salon at Taminmin College Campus. The course is delivered two days a week on Tuesday and Wednesday during normal school hours. All necessary learning resources are supplied however; students will need to bring the following:

- Pen/pencil
- Notebook

## Previous studies and skills recognition

Taminmin College recognises qualifications and statements of attainment issued by other Registered Training Organisations (RTO). If you have completed training with another RTO, please talk to your trainer about receiving credit or recognition of prior learning for this course. Credit transfers will be automatic where previous studies have been completed at Taminmin College and the units of competency apply to this qualification.

## Support services

Students with special needs, including students with a disability, need to be supported appropriately. Reasonable adjustments will be made to accommodate their special needs. Support for students requiring language, literacy and numeracy skills will be provided by dedicated school staff such as Special Education Support Assistant.

## Student rights and responsibilities

Students have the right to learn and be treated with respect and dignity. Equally, they have a responsibility to demonstrate respect for themselves, others and the training environment.

Student responsibilities include:

- Commit to and complete the VET program
- Comply with rules and expectations as detailed in the VET Student Information Handbook
- Comply with structured work placement requirements
- Comply with workplace health and safety (WHS) requirements
- Attend VET classes on time, dressed appropriately and ready to learn

## Eligibility/entry requirements

To gain entry into this qualification, students must be enrolled in a senior secondary government or registered non-government school at year 10 level or above. All students will undergo an interview prior to acceptance into the course.

## Fees

There is a fee of \$150.00 which includes all learner resources, assessments and a uniform consisting of a Taminmin College branded polo style shirt.

The fee is non-refundable following the second week of the course. This qualification is funded by the Northern Territory Government as Taminmin College utilises government funds to support student employment outcomes.

## Exit Points

Students may withdraw from this qualification at any time by completing a Withdrawal form and receive a Statement of Attainment for any units of competency successfully completed.

Taminmin College will provide training and assessment in accordance with the requirements of the *Standards for Registered Training Organisations (RTOs) 2015* and ensure that the learner will have the opportunity to complete the qualification offered once a completed enrolment form is processed.